

## **NABIL NATAFGI, PhD, MPH, CPH**

Department of Health Services Policy & Management  
Arnold School of Public Health, University of South Carolina  
Discovery Building | 915 Greene Street, Suite 349, Columbia, SC 29208  
O: (803) 777-8133 | E: [natafgi@mailbox.sc.edu](mailto:natafgi@mailbox.sc.edu)  
W: [bit.ly/natafgi](http://bit.ly/natafgi) | [in](https://www.linkedin.com/in/natafgi): [linkedin.com/in/natafgi](https://www.linkedin.com/in/natafgi)

### **EDUCATION**

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- Aug 2013 – May 2017** **PhD in Health Services and Policy**, College of Public Health  
UNIVERSITY OF IOWA, Iowa City, IA  
*Concentration:* Health Management and Organization
- Sept 2009 – Feb 2011** **MPH in Health Management and Policy**, Faculty of Health Sciences  
AMERICAN UNIVERSITY OF BEIRUT, Beirut, Lebanon
- Sept 2005 – Jun 2009** **BS in Medical Laboratory Technology**, Faculty of Health Sciences  
AMERICAN UNIVERSITY OF BEIRUT, Beirut, Lebanon  
*Minor* in Public Health

### **RESEARCH INTERESTS AND EXPERTISE**

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Science & Methods of Patient Engagement in Research; Evaluation of Telehealth Intervention; Patient-Centered Outcomes Research; Community-Based Participatory Research; Rural Health Care; Health Services Outcomes and Evaluation

### **RESEARCH EXPERIENCE**

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- Aug 2019 – Current** **Assistant Professor**, Department of Health Services Policy & Management  
UNIVERSITY OF SOUTH CAROLINA, Columbia, SC
- Jun 2017 – Aug 2019** **Postdoctoral Fellow**, Department of Pharmaceutical Health Services Research  
UNIVERSITY OF MARYLAND, Baltimore, MD
- Core Investigator with the PATIENTS Program
  - Scientific lead, “Co-developing Sustainable Learning Healthcare Communities using CBPR” – a concept that aims to advance IOM’s Learning Healthcare Systems to more effectively address the diverse needs of medically underserved communities and achieve a more equitable healthcare system,
  - Engaged in qualitative studies and community-based participatory research working closely with academic, patient, and other stakeholder partners
  - Engaged in patient-centered outcomes research (PCOR) on projects funded by AHRQ, NIH, PCORI, other federal and state of Maryland government agencies, foundations, and private corporations
- Aug 2013 – May 2017** **Graduate Research Assistant**, Department of Health Management and Policy  
UNIVERSITY OF IOWA, Iowa City, IA
- Engaged in research projects related to telemedicine implementation in rural Emergency Departments
  - Engaged in studies to assess quality of care and patient safety in rural hospitals
  - Engaged in research on the impact of the Affordable Care Act on Medicare Advantage plan enrollment and members’ health

- March 2011 – Jul 2013** **Research Assistant**, Department of Health Management and Policy  
AMERICAN UNIVERSITY OF BEIRUT, Beirut, Lebanon
- Coordinated a project entitled: 'An Implementation of a Diabetes Quality Indicators Set (DQIS) in Kuwait', *Dasman Diabetes Institute (DDI)*, Kuwait
  - Coordinated a project entitled: 'Impact of Educational Intervention on the Effectiveness and Readiness of Staff for Enhancing Quality Culture for Diabetes Care in Primary Health Care Setting', *King Abdullah International Medical Research Center (KAIMRC)*, KSA
  - Coordinated a project entitled: 'Assessing Patient Safety Attitude and Acceptability of Reporting Patient Safety & Quality Measures at Primary Healthcare Centers in Lebanon and Kingdom of Saudi Arabia' *King Abdullah International Medical Research Center (KAIMRC)*, KSA; *World Health Organization - Eastern Mediterranean Regional Office (WHO-EMRO)*, EMR
- July 2009 – Feb 2011** **Graduate Research Assistant**, Department of Pathology and Laboratory Medicine  
AMERICAN UNIVERSITY OF BEIRUT MEDICAL CENTER, Beirut, Lebanon
- Assisted faculty members in research and teaching
  - Responsible for organizing and compiling the Laboratory Service Manual
  - Developed and updated Standards of Operations (SOP) in Clinical Chemistry
  - Performed clinical serological tests on patients' specimens

## TEACHING EXPERIENCE

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- Aug 2019 – Current** **Assistant Professor**, Department of Health Services Policy & Management  
UNIVERSITY OF SOUTH CAROLINA, Columbia, SC
- HSPM 846 | Advanced Topics in Health Policy and Management II – Health Care Content, Design, and Delivery (Fall 2019)
  - HSPM 797 | MHA Management Residency (Spring 2020, Spring 2021, Spring 2022, Spring 2023)
  - HSPM 797 | MHA Executive Management Residency (Summer 2021, Summer 2022, Summer 2023)
  - HSPM 775 | Managerial Epidemiology and Statistics for Healthcare (Fall 2020, Fall 2021, Fall 2022, Fall 2023)
- Invited Guest Speaker**  
UNIVERSITY OF SOUTH CAROLINA, Columbia, SC
- HSPM 800 | Doctoral Seminar – 'Using Quantitative & Qualitative Methods to Improve Health Care Delivery' (Fall 2019)
  - HSPM 709 | Perspectives in Rural Health – 'Do CAHs provide good care? Can we improve it?' (Spring 2020)
  - HSPM 709 | Perspectives in Rural Health – 'Advancing Patient Care Experiences: Using Technology and Engaging Patients in Research' (Spring 2021)
  - HSPM 719 | Health Services Research Methods II – 'Health Services Research on What is Happening? Qualitative Research Design' (Fall 2021, Fall 2022, Fall 2023)
- AMERICAN UNIVERSITY OF BEIRUT, Beirut, Lebanon
- Obstetrics and Gynecology Graduate Medical Education (GME) Program – 'USA Healthcare System: An Overview' (January 17, 2023)
- Interprofessional Education (IPE) Course Facilitator**  
UNIVERSITY OF SOUTH CAROLINA, Columbia, SC
- PUBH 678 | Interprofessional Education for Healthcare Professionals (Spring 2021)
- Jun 2017 – Current** **Adjunct Assistant Professor**, Department of Health Management and Policy  
UNIVERSITY OF IOWA, Iowa City, IA
- CPH:5100 (formerly CPH:4101) | Introduction to Public Health (Summers 2017 & 2018)
- Jan 2016 – May 2017** **Team Teacher**, Department of Health Management and Policy

UNIVERSITY OF IOWA, Iowa City, IA

- HMP:4000 | Introduction to U.S. Health Care System (Spring 2016 & Spring 2017)

**Jun 2014 – May 2017**

**Teaching Assistant**, Department of Health Management and Policy

UNIVERSITY OF IOWA, Iowa City, IA

- MPH:4101 | Introduction to Public Health (Fall 2014, Fall 2015, Fall 2016)
- MPH:4101 | Introduction to Public Health – Online (Summer 2014, Summer 2015, Summer 2016)
- HMP:4000 | Introduction to Health Care Organization & Policy – Online (Summer 2014, Summer 2015, Summer 2016)

**Jun 2014 – May 2017**

**Invited Guest Speaker**

UNIVERSITY OF IOWA, Iowa City, IA

- HMP:7940 | Primary Data and Mixed Methods – ‘Administering Field Survey’ (Fall 2015)
- MPH:4101 | Introduction to Public Health - ‘Ethical Challenges in Public Health’ (Fall 2014, Fall 2015, Fall 2016)
- HMP:5005 | Introduction to Healthcare Organization and Policy – ‘The Role of Health IT in Access, Cost and Quality’ (Fall 2016)

## ADMINISTRATIVE AND PROFESSIONAL EXPERIENCE

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**January 2022 –  
Current**

**Associate Director**, Patient Engagement Studio (PES), School of Medicine

UNIVERSITY OF SOUTH CAROLINA, Greenville, SC

**Aug 2019 – Dec 2021**

**Associate Director**, MHA Program, Department of Health Services Policy & Management

UNIVERSITY OF SOUTH CAROLINA, Columbia, SC

**Aug 2010 – Jan 2011**

**Quality Management Resident**, Quality Systems for Health Care (QSHC) Department  
SAINT GEORGE HOSPITAL UNIVERSITY MEDICAL CENTER, Beirut, Lebanon

- Assessed hospital compliance with the Joint Commission International (JCI) standards
- Participated in the planning and implementation of quality management and accreditation programs
- Carried out internal audits based on the national Ministry of Public Health accreditation standards
- Identified key improvement areas in hospital departments
- Developed Quality Improvement Plans (QIP) and Policies & Procedures for different departments
- Standardized the outpatient files at the hospital

**Jul 2008 – Jun 2009**

**Medical Laboratory Technologist**, Department of Pathology and Laboratory Medicine  
AMERICAN UNIVERSITY OF BEIRUT MEDICAL CENTER, Beirut, Lebanon

- Hands-on experience in different sections: Clinical Chemistry & Endocrinology; Clinical Hematology & Special Procedures; Clinical Microbiology, Clinical Parasitology and Urinalysis; Serology, Blood Banking; Phlebotomy, Cytogenetics, and Histological Techniques

## RESEARCH GRANTS AND CONTRACTS

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Funding Source	Title	Role	Dates	Amount
Health Resources & Services Administration (HRSA)/HHS	Challenges, Successes, and Sustainability of the 2019 Rural Maternity and Obstetrics Management Strategies (RMOMS) Programs	Co-PI Contact PI: Peiyin Hung	2023- 2024	\$33,313

Office of Rural Health / Prisma Health	Well-being of the Workforce: An Innovative Wellness Program for South Carolina School Mental Health Clinicians	Subaward/Contract PI Contact PI: Ashley Jones	2023-2024	\$15,000
Office of Rural Health / Prisma Health	Behavioral Health Initiatives across the Care Continuum (SCBHI): Evaluation of Telehealth and Mental Health Intervention	Subaward/Contract PI Contact PI: Meera Narasimhan	2023-2024	\$22,000
SC Digital Equity Office - SC Department of Administration	Broadband Equity, Access, and Deployment (BEAD) Program Planning and Research	PI	2023	\$15,250
SC Broadband Office (SCBBO)	Broadband Equity, Access, and Deployment (BEAD) Program Planning and Research	PI	2023	\$125,000
Kuwait Foundation for the Advancement of Science	An Exploratory Study of Haematological Cancer Patients' Health Information Needs in Kuwait	Senior Co-I (PI: Fatima Mousa Khadadah (mentee))	2023-2024	\$25,575
Office of Rural Health / Prisma Health	Behavioral Health Initiatives across the Care Continuum (SCBHI): Evaluation of Telehealth and Mental Health Intervention	Subaward/Contract PI Contact PI: Meera Narasimhan	2022-2023	\$22,000
Prisma Health, Health Sciences Center Greenville, SC	Equitability and health outcomes of telehealth supported HIV care in South Carolina	Co-I PI: Jan Osterman	2022-2023	\$19,975
Prisma Health, Health Sciences Center Greenville, SC	Identifying preference-relevant features of telehealth supported HIV care in South Carolina	Co-I PI: Jan Osterman	2022-2023	\$19,975
Prisma Health, Columbia, SC	SC Behavioral Health Initiatives Across the Care Continuum 2021-2022	Subaward PI Contact PI: Meera Narasimhan	2021-2022	\$22,818
Patient Centered Outcomes Research Institute (PCORI) Washington, DC	COVID-19 Focused Virtual Patient Engagement Studio (CoVIP Studio) <b>EATR-COVID-00293</b>	PI  CoPI: Ann Blair Kennedy	2021-2023	\$199,944
Prisma Health and American Medical Association (AMA)	Increasing Prediabetes Identification, Management, and Monitoring	Co-I	2021-2022	\$12,166 (share of funding for one year)
Prisma Health, Health Sciences Center Greenville, SC	A Platform to Enhance Teach-back methods in Virtual Care Visits (POTENTIAL): Building the capacity of medical residents to improve health literacy of patients with chronic conditions	Lead PI  CoPI: Phyllis MacGilvray	2021-2022	\$19,940
Prisma Health, Health Sciences Center Greenville, SC	Prisma: Towards Personalized Discharge Summaries for Reducing Medication-related Harm	Co-I  PI: Chen Liang	2021-2022	\$19,987 (total funding)
SC Research Foundation (SCRF)/Health Resources & Services Administration (HRSA)/HHS	Rural Health Research Center Program 2020 - Assessing cancer care coordination in Rural Health Clinics during a pandemic	Co-I  PI: Jan Eberth	2020 - 2021	\$20,381 (Share of funding)
Patient Centered Outcomes Research Institute (PCORI) Washington, DC	Virtual Patient engagement (VIP) Studio: Using technology to engage hard-to-reach patients <b>EATR-18793</b>	PI CoPI: Ann Blair Kennedy	2020-2021	\$99,973

Office of the Vice President for Research University of South Carolina Columbia, SC	What factors influence whether a payer/insurer reimburses for telehealth services or not?	PI	2020-2021	\$14,990
Merck Kenilworth, NJ	Co-developing Sustainable Learning Health Care Communities using CBPR	Scientific Lead PI: C. Daniel Mullins	2017 – 2019	\$249,998
Federal Office of Rural Health Policy Washington, DC	Avera eCare Evidence-Based Tele-Behavioral Health Network Program (EB THNP) Evaluation <b>GO1RH27868</b>	Investigator, PI: Marcia Ward	2016 – 2017	
Federal Office of Rural Health Policy Washington, DC	Telehealth Focused Rural Health Research Center Cooperative Agreement <b>U1C RH29074</b>	Investigator PI: Marcia Ward	2015 – 2019	
International Development Research Center (IDRC), Canada	Employing eHealth to Enhance Equity in the Supply and Demand of Primary Health Care Services in Lebanon	Co-I PI: Shadi Saleh	2013 – 2016	\$270,600

## PUBLICATIONS, PEER REVIEWED

\*Bolded **green** names are students or mentees; underlined red names are patients or community partners

- Kennedy AB, **Mitcham A**, Parris K, **Albertson F**, **Sanchez Ferrer L**, **O'Boyle C**, **Patel M**, Gartner T, Broomer A, Katzman E, Coffin J, Grier J, **Natafqi N**. (2023) Wonderings to Research Questions: Engaging Patients in Long COVID Research Prioritization within a Learning Health System. *Learning Health Systems*. [Under Review]
- Yelverton V**, Ostermann J, **Natafqi N**, Olatosi B, Weissman S, Albrech H. (2023) Disparities in telehealth use in HIV care during the COVID-19 pandemic: Study findings from South Carolina. *Telemedicine and eHealth* [In Press]
- Blackwell S**, Taylor SS, Criss S, Kemper K, Friedman DB, Thompson W, Donelle L, MacGilvray P, **Natafqi N**. (2023) A Platform to Enhance Teach-back Methods in Virtual Care Visits (POTENTIAL): Improving patient health literacy during telehealth visits through virtual-based teachback methods training for family medicine residents. *JMIR Formative Research*. [In Press]
- Yelverton V**, **Gass SJ**, Amoatika D, Cooke C, Ostermann J, **Natafqi N**, Hair N, Olatosi B, Owens OL, Qiao S, Li X, Derrick C, Weissman S, Albrech H. (2023) The Future of Telehealth in Human Immunodeficiency Virus Care. A Qualitative Study of Patient and Provider Perspectives in South Carolina. *AIDS Patient Care and STDs*. 37(10):459-468
- Zhand W, Silverman A, Self S, Hung P, **Natafqi N**, Arp AS, Merrell M, Owens O, Crouch E, Eberth J. (2023) The COVID-19 Pandemic Impact on Independent and Provider-Based Rural Health Clinics' Operations and Cancer Prevention and Screening Provision in the United States. *The Journal of Rural Health*, 93(4):765-771
- Alnakhi WK.**, Mamdouh H, Hussain HY, Mudawi MS, Ibrahim GM, Al Balushi AJ, Al Zarooni N, Elnaeem A, **Natafqi N**. (2023) Who is More Likely to Complete the Appointments, and What Factors Determine the Appointment Wait Time? *Healthcare*. 11(3):294
- Kennedy AB, Riyad CNY, Ellis R, **Fleming PR**, Gainey M, Templeton K, **Nourse A**, Hardaway V, Brown A, Evans P, **Natafqi N**. (2022). Evaluating a Global Assessment Measure Created by Standardized Patients for the Multiple Mini Interview in Medical School Admissions: Mixed Methods Study. *Journal of Participatory Medicine*, 14(1):e38209
- Natafqi N**, Ladeji O, **Blackwell S**, **Hong YD**, Graham G, Cort M, Mullins C. (2022) Similar values, different experiences. Similar values, different expectations: How patients and providers view 'health' and perceive the healthcare experience? *Health Expectations*.

9. **Natafgi N**, Childers C, Pollak A, **Blackwell S**, Hardeman S, Cooner S, Bank R, Ratliff B, Gooch V, Rogers K, Narasimhan M. (2021) Beam Me Out: Review of Emergency Department Telepsychiatry and Lessons Learned During COVID-19. *Current Psychiatry Reports*. 23(11):1-10
10. **Natafgi N**, Ladeji O, **Caldwell J**, **Duk Hong Y**, Mullins CD. (2021) Are communities willing to transition into Learning Health Care Communities? A community-based participatory evaluation of stakeholders' receptivity. *Qualitative Health Research*. 1049732321998643
11. Ward MM, Carter KD, Ullrich F, Merchant KAS, **Natafgi N**, Zhu X, Weigel P, Mohr NM. (2021) Averted Transfers in Rural Emergency Departments Using Telemedicine: Rates and Costs across Six TeleED Networks. *Telemedicine Journal & E-Health*. 27(5):481-487
12. **Natafgi N**, Mohr N, Bell A, Wittrock A, Ward M. (2020) The Association Between Telemedicine and Emergency Department (ED) Disposition: A Stepped Wedge Design of an ED-Based Telemedicine Program in Critical Access Hospitals. *Journal of Rural Health*, 36(3):360-370
13. **Gressler LE**, **Natafgi N**, DeForge B, Shaneman-Robinson B, Welsh C, Shaya FT. (2019) What motivates people with substance use disorders to pursue treatment? A patient-centered approach to understanding patient experiences and patient-provider interactions. *Journal of Substance Use*, 24(6):587-599
14. **Natafgi N**, Tafari AT, **Chauhan C**, Bekelman JE, Mullins CD. (2019) Patients' Early Engagement in Research Proposal Development (PEER-PD): A Guide for Patients' Involvement in Proposal Writing. *Journal of Comparative Effectiveness Research*, 8(6):441-453
15. **Natafgi N**, Shane D, Ullrich F, Mackinney C, Bell A, Ward M. (2018) Using Tele-Emergency to Avoid Patient Transfers in Rural Emergency Departments: An Assessment of Costs and Benefits. *Journal of Telemedicine and Telecare*, 24(3):193-201
16. **Natafgi N**, Baloh J, Weigel P, Ullrich F, Ward M. (2017) Surgical patient safety outcomes in Critical Access Hospitals: how do they compare? *Journal of Rural Health*, 33(2):117-126
17. Zhu X, Wholey D, Cain C, **Natafgi N**. (2017) Staff turnover in Assertive Community Treatment (ACT) teams: the role of team climate. *Administration and Policy in Mental Health and Mental Health Services Research*, 44:258-268
18. **Natafgi N**, Zhu X, Baloh J, Vellinga K, Vaughn T, Ward M. (2017) Critical Access Hospital use of TeamSTEPPS to implement shift-change handoff communication. *Journal of Nursing Care Quality*, 32(1):77-86
19. Potter A, Ward M, **Natafgi N**, Ullrich F, Mackinney C, Bell AL, Mueller K. (2016) Perception of telemedicine benefits in rural communities. *Perspectives in Health Information Management* (Summer 2016):1-13
20. **Natafgi N**, Nattinger M, Ugwi P, Ullrich F, Wolinsky F. (2016) The impact of the Affordable Care Act (ACA) on favorable risk selection and beneficiaries' health status in Medicare Advantage: a preliminary assessment. *BMC Health Services Research*, 16(1):404
21. Saleh S, Ammar W, **Natafgi N**, Dimassi H, Harb H. (2015) Association between payer mix and costs, revenues, and profitability: a cross-sectional study of Lebanese hospitals. *Eastern Mediterranean Health Journal*, 21(6):381-388
22. Badawi D, Saleh S, **Natafgi N**, Mourad M, Behbehani K. (2015) Quality of type II diabetes care in primary health care centers in Kuwait: Employment of a diabetes quality indicator set (DQIS). *PLOS One*, 10(7):e0132883
23. Ward M, Jaana M, **Natafgi N**. (2015) Systematic review of telemedicine applications in emergency rooms. *International Journal of Medical Informatics*, 84(9):601-616
24. Saleh S, Alameddine M, Mourad Y, **Natafgi N**. (2015) Quality of care in primary care settings in the Eastern Mediterranean Region: a systematic review of the literature. *International Journal for Quality in Health Care*, 27(2):79-88
25. Alameddine M, Saleh S, **Natafgi N**. (2015) Assessing health-care providers' readiness for reporting quality and patient safety indicators at primary health-care centres in Lebanon: a national cross-sectional survey. *Human Resources for Health*, 13(37):1-14
26. Haj-Ali W, Bou Karroum L, **Natafgi N**, Kassak K. (2014) Exploring the relationship between accreditation and patient satisfaction: the case of selected Lebanese hospitals, *International Journal of Health Policy and Management*, 3(6):341-346

27. Saleh S, Alameddine M, **Natafgi N**, Mataria A, Sabri B, Nasher J, Zeiton M, Siddiqi S, Ahmad S. (2014) The path towards universal health coverage in the Arab uprising countries Tunisia, Egypt, Libya, and Yemen. *The Lancet*, 383(9914):368-381
28. Saleh S, Alameddine M, **Natafgi N**. (2014) Beyond accreditation - a multi-track quality-enhancing strategy for primary healthcare. *International Journal of Health Services*, 44(2):355-372
29. Saleh S, Alameddine M, **Natafgi N**. (2013) Acceptability of quality reporting and pay for performance among primary health centers in Lebanon. *International Journal of Health Services*, 43(4):761-777
30. Saleh S, Bou Sleiman J, Dagher D, Sbeit H, **Natafgi N**. (2013) Accreditation of hospitals in Lebanon: is it a worthy investment? *International Journal for Quality in Health Care*, 25(3):284-290
31. Saleh S, Kaissi A, Semaan A, **Natafgi N**. (2013) Strategic planning processes and financial performance among hospitals in Lebanon. *International Journal of Health Planning and Management*, 28(1):e34-e45
32. **Natafgi N**, Saliba M, Daya R, El-Jardali F. (2012) Integrating quality and patient safety concepts in medical curricula: baseline assessment. *Lebanese Medical Journal*, 60(2):1-11

### PUBLICATIONS, CONFERENCE ABSTRACTS

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1. **Webb M, Walker E, Natafgi N, Kennedy AB**. (2022). Through the Fog: Using Social Media to Evaluate Patient Engagement with Long Covid Patient Experts. [https://www.sc.edu/study/colleges\\_schools/medicine\\_greenville/internal/documents/2022\\_research\\_symposium\\_abstract\\_book.pdf](https://www.sc.edu/study/colleges_schools/medicine_greenville/internal/documents/2022_research_symposium_abstract_book.pdf)
2. **Natafgi N, Nourse A, Kirby H, Hill K, Fleming P, Baxter K, Noguera G, Kennedy AB**. (2021). Virtual Patient (VIP) Engagement Studio: Using Technology to Engage Hard-to-Reach Patients. *Health Services Research*, 56, 69-70. **\*Selected Best of the 2021 ARM abstracts for the Patient-Centered Research Theme**

### PUBLICATIONS, BOOK CHAPTER

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1. Camelo Castillo W, **Natafgi N**, Medeiros M. Chapter 21: "Dissemination of pragmatic randomized clinical trials (Prct) information and results to patients and community stakeholders" In "Pragmatic Randomized Clinical Trials Using Primary Data Collection and Electronic Health Records" Elsevier. – Book Chapter (In Press)

### PUBLICATIONS, NON-PEER REVIEWED BRIEFS AND REPORTS

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1. Zahnd WE, Silverman AF, Self S, Hung P, **Natafgi N**, Adams SA, Merrell MA, Owens OS, Crouch E, Eberth JM. (November 2022) The Impact of the COVID-19 Pandemic on Rural Health Clinic's Operations and Cancer Prevention and Control Efforts. *Rural and Minority Health Research Center Policy Brief*. Available at: <https://www.ruralhealthresearch.org/publications/1559>
2. Zahnd WE, Silverman AF, Self S, Hung P, **Natafgi N**, Adams SA, Merrell MA, Owens OS, Crouch E, Eberth JM. (October 2022) The Involvement of Rural Health Clinic Practitioners in Cancer Treatment Decisions and Survivorship Care. *Rural and Minority Health Research Center Policy Brief*. Available at: <https://www.ruralhealthresearch.org/publications/1541>
3. **Natafgi N**, Hung P, Zahnd W, Merrell M, Benavidez GA, Oyesode OJ, Yell N, Oluranti B, Crouch E, Probst JC, Eberth JM. (September 2022) Availability Of Hospital-Based Emergency Department and Trauma Services in Minoritized Racial/Ethnic Group Areas. *Rural and Minority Health Research Center Policy Brief*.
4. Ward M, Jaana M, **Natafgi N**. (January 2015) A Systematic Review of the Literature on Tele-Emergency Performance Measurement and A Library of Potential Tele-Emergency Performance Measures, *Mathematica Policy Research (MPR)*. Report submitted to Health Resources and Services Administration (HRSA)
5. **Natafgi N**. (April 2012) Building on National Standards to Acquire JCI Accreditation – A Case of Medical Laboratory Department. *Human and Health*. Issue 19: 18-23

**PRESENTATIONS, ORAL**

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1. **Natafgi N.** Patient Engagement Studio: Empowering Patients as Partners in Health Research and Innovations. Resilience in Research series. University of South Carolina College of Nursing, Columbia, SC (October 2023)
2. **Natafgi N,** Kennedy AB. Town Hall Research Training for Medical Toxicology Researchers. American College of Medical Toxicology, Virtual Webinar (October 2023)
3. **Natafgi N** and Moorland J. GetConnectedSC: Better Internet Survey. SC Broadband Advisory Office, South Carolina Office of Regulatory Staff, Columbia, SC (October 2023)
4. **O'Boyle C, Mitcham A,** Parris K, Coffin J, **Katzman E, Broomer A, Natafgi N,** Kennedy AB. Innovative Methodology to Engage Patients in Setting Research Priorities for Post-Acute Sequelae Sars-Cov-2 Infection. AcademyHealth Annual Research Meeting, Seattle, WA (June 2023)
5. **Natafgi N, Blackwell S,** Taylor SS, Criss S, Kemper K, Friedman DB, **Thompson W,** Donelle L, MacGilvray P. A Platform to Enhance Teach-back Methods in Virtual Care Visits (POTENTIAL). SC EPSCoR. (April 2023)
6. **Yelverton V,** Cooke C, Amoatika D, Weissman S, Derrick C, Gass S, **Natafgi N,** Hair N, Olatosi B, Owens OL, Qiao S, Li X, Ostermann J, Albrecht H. Telehealth or in-person HIV care? Care continuity drove the decision process during the COVID-19 pandemic. Results from a qualitative study in South Carolina. Deutsch-Österreichischen AIDS-Kongress [11th German-Austrian AIDS Congress], Bonn, Germany (March 2023)
7. **Natafgi N** and Kennedy AB. Patient-Centered Outcomes Research Institute (PCORI) grant opportunities - Involving Patients in Health Research and Innovation. University of South Carolina Office of Research and Grant Development, Columbia, SC (October 2022)
8. **Webb, M., Walker, E., Natafgi, N.,** Kennedy, AB. Through the Fog: Using Social Media to Evaluate Patient Engagement with Long Covid Patient Experts. University of South Carolina School of Medicine Greenville 4th Annual Student Research Symposium. Greenville, SC. (July 2022)
9. **Natafgi N,** Kennedy AB. Involving Patients in Health Research and Innovations. Health Research Collaborative. Prisma Health, Greenville, SC (June 2022)
10. Kennedy AB, **Webb M, Walker E, Kirby H, Hill K,** Nourse, A., **Fleming P, Thompson W, Baxter Sr. K, Natafgi, N.,** Annual Research Meeting, "Implementation Monitoring and Process Evaluation of a Capacity Building Project to Engage Hard-to-Reach Patients in Diabetes Focused Research," AcademyHealth, Washington, DC. (June 2022)
11. Zahnd W, Silverman A, Self S, Hung P, **Natafgi N,** Adams SA, Merrell MA, Owens S, Crouch E, Eberth J. COVID-19's Impact on Cancer Prevention in RHCs. NRHA Annual Rural Health Conference. Albuquerque, NM. (May 2022)
12. **Natafgi N,** Nourse A, **Kirby H, Hill K, Fleming P, Baxter K, Noguera G,** Kennedy AB. Virtual Patient (VIP) Engagement Studio: Using Technology to Engage Hard-to-Reach Patients. 2021 Annual Research Meeting. AcademyHealth, Virtual (June 2021) *\*Selected Best of the 2021 ARM abstracts for the Patient-Centered Research Theme*
13. **Natafgi N,** Ladeji O, Hong YD, Caldwell J, Mullins CD. Are communities willing to transition into Learning Health Care Communities? Evaluating stakeholders' receptivity using community-based participatory research. Sixth Global Symposium on Health Systems Research (September 2020)
14. **Natafgi N,** Ladeji O, Hong YD, Caldwell J, Mullins CD. Evaluating Receptivity to Implementing a Learning Health Care Community, Johns Hopkins Postdoctoral Conference, Baltimore, MD (April 2019)
15. **Natafgi N,** Ladeji O, Hong YD, Caldwell J, Mullins CD. Evaluating Receptivity to Implementing a Learning Health Care Community, PHSR Seminar, University of Maryland, Baltimore, MD (April 2019)
16. **Natafgi N.** Using Mixed Methods to Improve Health Care Delivery: Examples from Rural and Urban Settings in the US with Insights for Lebanon and the Region. American University of Beirut, Beirut, Lebanon (December 2018)
17. **Natafgi N,** Mohr N, Bell A, Wittrock A, Ward M. The Impact of Telemedicine on Emergency Department (ED) Disposition: A Pre-Post Study Design of an ED-Based Telemedicine Program in Critical Access

- Hospitals. American Public Health Association (APHA) Annual Meeting and Expo, San Diego, CA (November 2018)
18. **Natafghi N.** Identifying and Addressing Health Disparities and Why Patients are Underserved. Academy Health Annual Research Meeting, Seattle, WA (June 2018) – Session Chair
  19. **Natafghi N,** Mohr N, Bell A, Wittrock A, Ward M. The Impact of Telemedicine on Emergency Department (ED) Disposition: A Pre-Post Study Design of an ED-Based Telemedicine Program in Critical Access Hospitals. AcademyHealth Annual Research Meeting, Health Information Technology Interest Group, Seattle, WA (June 2018)
  20. **Natafghi N,** Ladeji O, Caldwell J, Mullins CD. Co-developing Sustainable Learning Health Care Communities using CBPR. PHSR Seminar, University of Maryland, Baltimore, MD (October 2017)
  21. **Natafghi N.** Navigating through Career Pathways for Doctoral Students in HSR. HMP Research Updates, University of Iowa, Iowa City, IA (March 2017)
  22. **Natafghi N,** Shane D, Ulrich F, MacKinney AC, Bell A, Ward M. Telemedicine to Avoid Transfers from Rural Emergency Departments: Is It Cost Effective? HMP Research Updates, University of Iowa, Iowa City, IA (September 2016)
  23. **Natafghi N,** Zhu X, Velinga K, Vaughn T, Ward M. Quality of Care in Critical Access Hospitals: Using TeamSTEPPS® to Improve Communication. HMP-CHPR Research Updates, University of Iowa, Iowa City, IA (February 2016)
  24. Ward M, Jana M, **Natafghi N.** A Systematic Review of Telemedicine Applications in Emergency Rooms. 143rd Annual Meeting and Exposition, American Association of Public Health (APHA), Chicago, IL (November 2015)
  25. **Natafghi N,** Baloh J, Wigle P, Ullrich F, Ward M. Surgical Patient Safety Outcomes in Critical Access Hospitals: How Do They Compare? HMP-CHPR Research Updates, University of Iowa, Iowa City, IA (September 2015)
  26. Ward M, Jana M, **Natafghi N.** A Systematic Review of Telemedicine Applications in Emergency Rooms. HMP-CHPR Research Updates, University of Iowa, Iowa City, IA (February 2015)

## PRESENTATIONS, POSTER

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1. **Alnakhi W,** Mamdouh H, Hussain HY, Mudawi MS, Ibrahim GM, Al Balushi AJ, Al Zarooni N, Elnaeem A, **Natafghi N.** Patient Experience of Using Telehealth Services during COVID-19 in Dubai Health Authority: A Retrospective Cross-Sectional Electronic Survey. ISPOR 2023. Boston, MA (May 2023)
2. **Yelverton V,** Cooke C, Amoatika D, Weissman S, Derrick C, Gass S, **Natafghi N,** Hair N, Olatosi B, Owens OL, Qiao S, Li X, Ostermann J, Albrecht H. Telehealth or in-person HIV care? Care continuity drove the decision process during the COVID-19 pandemic. Results from a qualitative study in South Carolina. 14th Annual CUGH Conference, Consortium of Universities for Global Health, Washington DC, (April 2023)
3. **Albertson F,** Stritzinger, J., Shealy M, Moreland J, Wright B, Irvin M, DiStefano C, Osterman J, Kennedy AB, Bakos L, **Natafghi N.** GetConnectedSC: The Development of a Statewide Broadband Internet Access Survey. Discover USC, University of South Carolina, Columbia, SC, (April 2023)
4. **Mitcham A,** Parris K, Kennedy AB, **Natafghi N,** In for the Long-Haul: Meaningful Engagement of Long-Haul COVID-19 Patients in Healthcare Research. Discover USC, University of South Carolina, Columbia. Poster. (April 2023)
5. **Walker E, Webb M, Natafghi N,** Kennedy AB. Engagement Through a Patient, Caregiver and Provider Lens: The Portrait of the Patient Expert. The Beryl Institute. Elevate PX. Dallas, TX. (March 2023)
6. **Mitcham A, O'Boyle C, Cartee G,** Parris, K, Kennedy, AB, **Natafghi, N.** "You want to Use. My Data?!?": How the Patient Engagement Studio Can Collaborate with Big Data Researchers. USC Big Data Health Science Center. 4th Annual National Big Data Health Science Conference. Columbia, SC. (February, 2023)
7. **Natafghi N,** Ladeji O, Blackwell S, Hong YD, Graham G, Cort M, Mullins CD. Similar Values, Different Expectations: How Patients and Providers View 'Health' and Perceive the Healthcare Experience? AcademyHealth Annual Research Meeting, Washington, DC (June 2022)

8. **Natafqi N, Blackwell S, Babalola O**, Narasimhan M. What Factors Influence Whether a Payer/Insurer Reimburses for Telehealth Services or Not? A Qualitative Exploratory Study in South Carolina. AcademyHealth Annual Research Meeting, Washington, DC (June 2022).
9. **Hill K, Kirby H**, Kennedy AB, Nourse A. **Natafqi N**. Evaluating the VIP Patient Engagement Studio Experience. Discover USC, University of South Carolina. (April 2021.)
10. **Natafqi N**, Tafari AT, Chauhan C, Bekelman JE, Mullins CD. Patients' Early Engagement in Research Proposal Development (PEER-PD): Patients Guiding the Proposal Writing. AcademyHealth Annual Research Meeting, Washington, DC (June 2019)
11. **Natafqi N**, Ladeji O, Hong YD, Caldwell J, Mullins CD. Evaluating Receptivity to Implementing a Learning Health Care Community. AcademyHealth Annual Research Meeting, Washington, DC (June 2019)
12. **Natafqi N**, Ladeji O, Hong YD, Caldwell J, Mullins CD. Towards a Learning Health System v 2.0 a.k.a. Learning Health Care Community. AcademyHealth National Health Policy Conference (NHPC), Washington, DC (February 2019)
13. **Natafqi N**, Ladeji O, Hong YD, Caldwell J, Mullins CD. Towards a Learning Health System v 2.0 a.k.a. Learning Health Care Community. AcademyHealth Annual Research Meeting, Seattle, WA (June 2018)
14. **Natafqi N**, Shane D, Ulrich F, MacKinney AC, Bell A, Ward M. Using Tele-Emergency to Avoid Patient Transfers in Rural Emergency Departments: An Assessment of Costs and Benefits. AcademyHealth Annual Research Meeting, New Orleans (June 2017)
15. **Natafqi N**, Zhu X, Velinga K, Vaughn T, Ward M. Critical Access Hospital Use of TeamSTEPPS to Implement Shift Change Handoff Communication. AcademyHealth, New Orleans, LA (June 2017)
16. **Natafqi N**, Nattinger M, Ugwi P, Ulrich F, Wolinsky F. The Impact of the Affordable Care Act (ACA) on Favorable Risk Selection and Beneficiaries' Health Status in Medicare Advantage. AcademyHealth Annual Research Meeting, Boston, MA (June 2016)
17. **Natafqi N**, Baloh J, Wigle P, Ullrich F, Ward M. Surgical patient safety outcomes in Critical Access Hospitals. AcademyHealth Annual Research Meeting, Boston, MA (June 2016)
18. **Natafqi N**, Baloh J, Wigle P, Ullrich F, Ward M. Surgical patient safety outcomes in Critical Access Hospitals. 4th Annual Quality Improvement and Patient Safety Symposium: Innovating for Quality, University of Iowa, Iowa City, IA (April 2016)
19. **Natafqi N**, Baloh J, Wigle P, Ullrich F, Ward M. Surgical patient safety outcomes in Critical Access Hospitals. College of Public Health Research Week, University of Iowa, Iowa City, IA (April 2016)
20. Ward M, Jana M, **Natafqi N**. A Systematic Review of Telemedicine Applications in Emergency Rooms. College of Public Health Research Week, University of Iowa, Iowa City, IA (April 2015)
21. **Natafqi N**, Saliba M, Daya R, El-Jardali F. Integrating Quality and Safety Concepts in Medical Curricula: Baseline Assessment. College of Public Health Research Week, University of Iowa, Iowa City, IA (April 2015)
22. **Natafqi N**. A Framework for Acquiring Joint Commission International (JCI) Accreditation: Situational Assessment & Recommendation. Culminating Experience Poster Sessions, American University of Beirut, Beirut, Lebanon (February 2011)

### MENTORSHIP, POST-DOCTORAL

Mentee Name	Year(s)	Role	Degree/P rogram	Institution	Title or Topic
Wafa Khamis Alnakhi	2017 – Current	Mentor	PhD	Dubai Health Authority	Doctor for Every Citizen: Telehealth Visits at Dubai Health Authority during COVID-19 Pandemic in Dubai, United Arab Emirates
Fatima Mousa Khadadah	2022 – Current	Mentor	MD	Kuwait Cancer Control Center, Kuwait	An Exploratory Study of Haematological Cancer Patients' Health Information Needs in Kuwait

**MENTORSHIP, DOCTORAL**

Student Name	Year(s)	Role	Program	Institution	Title or Topic
Maushmi Patel	2023 –	Advisor	PhD, HSPM	University of South Carolina	TBD
Zixiao Nan	2023 –	Dissertation Committee Member	PhD, HSPM	University of South Carolina	Racial Disparities in Physical Activity in the Type 2 Diabetes Population
Unum Aslam	2022 –	Advisor	PhD, HSPM	University of South Carolina	TBD
Asma Alzahrani	2022	Dissertation Committee Member	PhD, HSPM	University of South Carolina	Association of Prior Periodontal Disease with Cancer Exploring Epidemiologic Evidence of Periodontal Exudate-Exposed Site Cancer Risk Versus Remote Gastrointestinal Sites
Yuqi Wu	2022	Dissertation Committee Member	PhD, HSPM	University of South Carolina	Identifying racial differences in colorectal polyp profile of Blacks and Whites undergoing screening colonoscopy using traditional regression and machine learning approaches
Valerie Yelverton	2021 – Current	Dissertation Committee Member	PhD, HSPM	University of South Carolina	Patient experiences with telehealth and in-person HIV care
Shanikque Blackwell	2020 – Current	Dissertation Chair and Advisor	PhD, HSPM	University of South Carolina	Impact of Telehealth and Obstetrics Capacity on Maternal Health Outcomes & User Satisfaction: A Mixed Methods Approach
Alicia Oostdyk	2021	Dissertation Committee Member	PhD, HSPM	University of South Carolina	Hear My Voice: Qualitative Studies to Explore What Empowers Patients to Talk with Their Doctor and Participate in Making Health Care Decisions
Kaji Keya-Korotki	2019 – 2022	Dissertation Co-Chair and Advisor	PhD, HSPM	University of South Carolina	Assessment of association between obstetric care qualities and facility delivery in public hospitals in rural Bangladesh

**MENTORSHIP, MEDICAL STUDENTS**

Student Name	Year(s)	Role	Program	Institution	Title or Topic
Conor O'Boyle	2023- 2024	Co-Mentor	MD	University of South Carolina School of Medicine Greenville	CoVID-focused Virtual Patient (CoVIP) Engagement Studio
Malorie Webb	2022- 2023	Co-Mentor	MD	University of South Carolina School of Medicine Greenville	Implementation monitoring and process evaluation of a capacity building project to engage hard-to- reach patients in diabetes focused research
Erin Walker	2022- 2023	Co-Mentor	MD	University of South Carolina School of	Engagement Through a Patient, Caregiver and Provider Lens: The Portrait of the Patient Expert

				Medicine Greenville	
Kathleen Hill	2021-2022	Co-Mentor	MD	University of South Carolina School of Medicine Greenville	Virtual Patient (VIP) Engagement Studio
Perry Fleming	2021-2022	Co-Mentor	MD	University of South Carolina School of Medicine Greenville	Virtual Patient (VIP) Engagement Studio

### MENTORSHIP, MASTERS

Student Name	Year(s)	Role	Program	Institution	Title or Topic
Katie Fricks	2023-2024	Faculty Advisor	MHA, HSPM	University of South Carolina & Lexington Medical Center	TBD
Natafgi	2023-2024	Faculty Advisor	MHA, HSPM	University of South Carolina & Patient Engagement Studio	TBD
Jamie Isaacs	2023-2024	Faculty Advisor	MHA, HSPM	University of South Carolina	TBD
Madison Paternostro	2023-2024	Faculty Advisor	MHA, HSPM	University of South Carolina & Prisma Health	TBD
Sterling Windham	2022-2023	Faculty Advisor	MHA, HSPM	University of South Carolina & Plastic Surgery Consultants	Comprehensive Cost Effectiveness Analysis on Implementation of Pre-Operative Nicotine Cessation Testing in an Ambulatory Surgical Center (ASC) Setting
Jordan Abramczyk	2022-2023	Faculty Advisor	MHA, HSPM	University of South Carolina & Columbia VA Health Care System - Dorn Research Institute	The Effectiveness of Technology on The Enhancement of Communication with Veteran Patients in Research Studies
Ana Jaramillo	2022-2023	Faculty Advisor	MHA, HSPM	University of South Carolina & MUSC Health Columbia Medical Center Downtown	Reducing Congestive Heart Failure Readmissions Through Improved Patient Education and Self-Management Support
Julie Norwood	2022-2023	Faculty Advisor	MHA, HSPM	University of South Carolina & The South Carolina Institute of Medicine and Public Health	Evaluating and Standardizing Components of the South Carolina Institute of Medicine and Public Health's Taskforce Process
Gabrielle Shealy	2021-2022	Faculty Advisor	MHA, HSPM	University of South Carolina & The Heritage at Lowman	A Compassionate Approach to Decreasing Stress and Enhancing Quality of Life in Elders with Dementia

				(Lutheran Homes)	
Michaela Williams	2021-2022	Faculty Advisor	MHA, HSPM	University of South Carolina & Columbia VA Health Care System - Dorn Research Institute	Implementation of a Health-Related Social Needs Resource Guide for Veterans Columbia VA Health Care System, Columbia, South Carolina
Landon Blair	2021 – 2022	Second Reader	MHA, HSPM	University of South Carolina & MUSC Health Columbia Medical Center Downtown	Inventory Ordering Optimization
Haley Kirby	2021-2022	Second Reader	MHA, HSPM	University of South Carolina & The Patient Engagement Studio	Process Improvement: Collection, Analysis, and Display of Intersectional Demographic Data of Patient Experts for the Patient Engagement Studio
Jayla Harris	2020-2021	Second Reader	MPH, HSPM	University of South Carolina	RWJF: Community Solutions for Health Equity Proposal
Hannah Brooks	2020-2021	Faculty Advisor	MHA, HSPM	University of South Carolina & UofSC Student Health Services	Contact Tracing and Electronic Health Record (EHR) Module Development in Response to COVID-19 in a University Setting
Akash Desai	2020-2021	Faculty Advisor	MHA, HSPM	University of South Carolina & Lexington Medical Center	Standardization of Scanning Software Processes and Identification of Throughput in the Sterile Processing Department at Lexington Medical Center
Allison Crandall	2020-2021	Faculty Advisor	MHA, HSPM	University of South Carolina & Prisma Health SeniorCare PACE	Impact of a Standardized Fall Risk Assessment Tool on Employee Satisfaction and Participant Care
Spencer Eason-Riddle	2020-2021	Second Reader	MHA, HSPM	University of South Carolina & Dorn VA Medical Center	Providing Home Telehealth to Veterans with COVID-19 from the Emergency Department: A Process Improvement Project at the VA
Brooke Sanders	2020-2021	Second Reader	MHA, HSPM	University of South Carolina & Prisma Health Team Member Care Centers	Comprehensive Review of Upstate Prisma Health Team Member Care Centers
Alexander Graham	2019-2020	Faculty Advisor	MHA, HSPM	University of South Carolina & South Carolina ENT (SCENT)	Clinical Onboarding: Developing Foundation of Processes and Procedures
Joshua Hillegass	2019-2020	Faculty Advisor	MHA, HSPM	University of South Carolina & Prisma Health	Optimizing Direct Admissions in Prisma Health Midlands
William Pyle	2019-2020	Faculty Advisor	MHA, HSPM	University of South Carolina & Prisma Health Family Medicine	Electronic Health Records (EHR) Patient Portal Rollout

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**MENTORSHIP, UNDERGRADUATE**

Student Name	Year(s)	Role	Program	Institution	Title or Topic
Miranda Fritz	2023-2024	Thesis Director	Honors College	University of South Carolina College of Arts and Sciences	Telemedicine Readiness Index – A Global Comparison
Faith Albertson	2022-2024	Thesis Director	Honors College	University of South Carolina Arnold School of Public Health	Evaluating Health Literacy Education at the University of South Carolina School of Medicine Greenville
Sarim Masood	2021-2022	Thesis Director	Honors College	University of South Carolina Arnold School of Public Health	Telehealth Applications And Satisfaction In Cancer Patients During Covid-19: A Systematic Review
Lane Scarborough	2021-2022	Thesis Director	Honors College	University of South Carolina Darla Moore School of Business	Exploring Barriers to Diabetes Self-Management in South Carolina's Working Population
Isabel Stringfellow	2020	Advisor, COVID-19 Challenge Clemson University	Public Health Premed	University of South Carolina	Establishing Baseline Data for Accessibility of Treatment for COVID-19 In Rural and Urban Communities
Cathryn Murph	2020	Advisor, COVID-19 Challenge Clemson University	Biochemistry & Molecular Biology	University of South Carolina	Establishing Baseline Data for Accessibility of Treatment for COVID-19 In Rural and Urban Communities
Cina Patel	2020	Advisor, COVID-19 Challenge Clemson University	Biochemistry & Molecular Biology	University of South Carolina	Establishing Baseline Data for Accessibility of Treatment for COVID-19 In Rural and Urban Communities
Heny Patel	2020	Advisor, COVID-19 Challenge Clemson University	Chemistry	University of South Carolina	Establishing Baseline Data for Accessibility of Treatment for COVID-19 In Rural and Urban Communities
Kelsey Hassell	2020	Advisor, COVID-19 Challenge Clemson University	Mechanical engineering; public policy; departmental honors	Clemson University	Establishing Baseline Data for Accessibility of Treatment for COVID-19 In Rural and Urban Communities
Madeleine Wolfe	2020	Advisor, COVID-19 Challenge Clemson University	Spanish and International Health, minor Computer Science	Clemson University	Establishing Baseline Data for Accessibility of Treatment for COVID-19 In Rural and Urban Communities

### PROFESSIONAL SERVICE ACTIVITIES

- 2023 – Current** HSPM Communication Committee, University of South Carolina Arnold School of Public Health, *Chair*
- 2022 – 2023** Faculty of Health Sciences Alumni Executive Committee, American University of Beirut, *Member-at-Large*

- 2022 – 2023** Emirates Public Health Association (EPHA), *Invited Guest Member*
- 2022 – 2023** HSPM Communication Committee, University of South Carolina Arnold School of Public Health, *Member*
- 2022 – Current** MHA Academic Program Committee (MHA-APC), University of South Carolina Arnold School of Public Health, *Member*
- 2021 – 2022** MHA Director Search Committee, University of South Carolina Arnold School of Public Health, *Member*
- 2020 – 2021** Patient Engagement Studio, University of South Carolina, *Core Leadership Team*
- 2020 – Current** Membership Committee, AcademyHealth, *Member*
- 2019 – 2021** MPH Admissions Committee, University of South Carolina Arnold School of Public Health, *Member*
- 2019 – 2021** MHA Admissions Committee, University of South Carolina Arnold School of Public Health, *Member*
- 2020 – Current** Health Management & Policy PhD Program Quality Improvement Committee (QIC), University of Iowa College of Public Health, *Member*
- 2020 – 2021** HSPM Tenure-Track Faculty Search, University of South Carolina Arnold School of Public Health, *Member*
- 2019 – 2021** MHA Advisory Board, University of South Carolina Arnold School of Public Health, *Member*
- 2018 – 2019** The PATIENTS Day 2019, University of Maryland School of Pharmacy, *Committee Member*
- 2017 – 2018** The PATIENTS Day 2018, University of Maryland School of Pharmacy, *Committee Member*
- 2016 – 2017** AcademyHealth University of Iowa Student Chapter, *Founding Vice President*
- 2013 – 2014** Health Management and Policy Alumni Board, University of Iowa, *Student Representative*
- 2011 – 2012** Practicum Coordinator Search Committee, Faculty of Health Sciences, American University of Beirut,

## PROFESSIONAL CONSULTANCIES

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- 2022 – 2023** Learning from Experience: Exploring the Impact of Approaches to Family Presence in Hospitals During COVID-19, Institute for Patient- and Family-Centered Care (IPFCC), Maryland, *Facilitator*
- 2022 – 2023** Prisma Health Community Health Needs Assessment (CHNA), Prisma Health, Columbia, SC, *Steering Committee Member*
- October 2022** BS in Health Administration Program, Hamdan Bin Mohammed Smart University (HBMSU), *External Evaluator*
- 2021 – 2023** Dubai Health Authority, Data Analysis, Research and Studies Department – Strategy & Corporate Development Sector, Dubai, United Arab Emirates, *Senior Research Consultant*
- 2014 – 2015** Subcontracted by Mathematica Policy Research for a report to the US Department of Health and Human Services, Health Resources and Services Administration (HRSA), *to identify potential Tele-emergency performance measures*
- 2012 – 2014** Ministry of Health, Kingdom of Saudi Arabia, *Consultant: Production of National Health Statistics Annual Book and Health Statistics for the Hajj Season*
- 2012 – 2013** United Nations Population Fund (UNFP), *Technical Assistant: reproductive health policies for integration in the national Iraqi health policies*
- 2011 – 2012** International Center for Organizational Development, *Consultant: ‘Cross-National Analysis of Values and Values Change Production’*
- 2010 – 2011** Institute of Health Metrics and Evaluation (IHME), University of Washington, *Field Staff Coordinator & Mentor*

## AWARDS AND HONORS

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- 2021** Delta Omega Honorary Society, Mu Chapter, University of South Carolina – Faculty Inductee
- 2019** Healthiest Communities Data Challenge Finalist, AcademyHealth/Aetna Foundation (Datapalooza)
- 2018** Exceptional Reviewer, Journal of Rural Health
- 2017** Milford E. Barnes Award for Student Excellence, University of Iowa
- 2017** Delta Omega Honorary Society, Alpha Phi Chapter, University of Iowa – Student Inductee

- 2017** **The Bonnie J. and Douglas S. Wakefield Award** for Health Management and Policy Doctoral Student Performance, University of Iowa
- 2016** **CPH Board of Advisors Student Award**, College of Public Health, University of Iowa
- 2016** **Graduate & Professional Student Government Travel Grant**, University of Iowa
- 2016** **Graduate Student Senate Travel Fund**, University of Iowa
- 2016** **Center for Health Policy and Research - Best Poster Award**, University of Iowa
- 2016** **The Bonnie J. and Douglas S. Wakefield Award** for Health Management and Policy Doctoral Student Performance, University of Iowa
- 2015** **Health Administration Section (HAS) Scholarship**, American Public Health Association (APHA)
- 2015** **RUPRI Center for Rural Health Policy – Best Poster Award**, University of Iowa

### PEER REVIEW, PROPOSALS

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- **NWO, the Dutch Research Council (The National Research Council of the Netherlands)**. Reciprocal Accelerating Patterns for Health, RAP for Health (November 2021)
- **University of South Carolina Office of Vice President for Research - ASPIRE-I Review Committee** (March 2021)

### PEER REVIEW, JOURNALS

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- Medical Care
- International Journal of Environmental Research and Public Health
- BMC Health Services Research
- Journal of Telemedicine and Telecare
- Public Health Reviews
- Health Sciences Reports
- British Medical Journal (BMJ) Open
- Journal of Rural Health
- Journal of Patient Preference and Adherence
- Medicine Access @ Point of Care
- Applied Sciences
- Drug, Healthcare and Patient Safety
- JMIR Mental Health

### PEER REVIEW, CONFERENCES

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- **American Public Health Association (APHA) Annual Meeting 2020**
- **American Public Health Association (APHA) Annual Meeting 2019** – Community Health Planning and Policy Development | Health Informatics Information Technology
- **American Public Health Association (APHA) Annual Meeting 2018** – Student Assembly | Health Informatics Information Technology Section | Health Administration Section | Global Public Health Film Festival
- **AcademyHealth Annual Research Meeting (ARM) 2018** – Patient Centered Research Theme
- **Association of Schools and Programs of Public Health (ASPPH), Undergraduate Public Health and Global Health Education Summit 2017**

**WORKSHOPS, ATTENDED**

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Date	Institution	Title or Topic
5 April 2023	USC Center for Teaching Effectiveness (CTE)	How Should Instructors Think About ChatGPT?

**PROFESSIONAL LICENSES/CERTIFICATIONS**

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- **Introduction to Systematic Reviews and Meta-Analysis**, Johns Hopkins Bloomberg School of Public Health
- **Certified in Public Health (CPH)**, National Board of Public Health Examiners – Washington, DC. *NBPHE # 5866*
- **Certified Medical Laboratory Technologist**, Ministry of Public Health – Beirut, Lebanon: *Certificate # 846/3/2010*

**TECHNICAL SKILLS**

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Microsoft Office packages (including MS Publisher); Statistical analysis and data presentation software (SPSS, SAS & STATA); Bibliographic databases (EndNote and RefWorks)

**LANGUAGE ABILITIES**

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Arabic (native language) and French (limited working proficiency).

**PROFESSIONAL AFFILIATIONS**

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- 2010 – Current** American College of Healthcare Executives, Member
- 2017 – Current** Delta Omega Honorary Society in Public Health, Inducted Member
- 2016 – 2017** Affirmationists Toastmasters, Secretary
- 2016 – Current** AcademyHealth, Member
- 2015 – Current** American Public Health Association, Member